

Cancellation Policy

We cannot be held responsible for events or reasons that you may cancel, that are out of our control; including severe weather, deaths, illness or access to local area due to floods, fire or storm.

We adhere to our policy regardless of your reason.

Full upfront payment is expected now for all bookings at the time of booking (with exception of Xmas/ January which is a 50% deposit).

All cancellations for bookings during Spring and Summer, declared peak (long weekends and school holidays) receive no refund, a part credit may be considered if more than 30 days' notice given, and the cancelled booking is replaced in full.

No refund or credit will be given for any booking cancelled inside of 30 days of arrival date all year around. Payments are not transferable in the case of cancellations.

No reimbursement for an early departure or change in dates. A no show is considered a cancellation.

Check in time is from 2pm.

Checkout is strictly 10am for all bookings.

All tariffs and conditions are subject to changes by management, that may need to reflect any current prevailing circumstances.